

Volunteer Role Description

Role title:	Event Volunteer - Bluegrass Omagh 2022
Museum site:	Ulster American Folk Park Omagh
Number of volunteers required:	10
Department:	Visitors Services and Operations
Supervisor/Support:	John-Paul Coyle
Exhibition/Project overview:	<p>Bluegrass Omagh is the largest bluegrass festival outside of North America. This is an amazing opportunity to get involved in this unique music event. The Bluegrass Festival has run for 30 years, showcasing masters from USA, Australia and Europe including from across the UK and Ireland. It is a festival with strong ties to the local community and by involving the community we want to grow it from strength to strength.</p> <p>Please see below for more information on the festival: www.nmni.com/bluegrass-omagh/Events.aspx</p>
(i) Main purpose and role:	<ul style="list-style-type: none"> - Meet and Greet - Orientation - Surveys / Feedback - Selling Merchandise - Map and Programme hand out - Wrist Band allocation - Placing of Signage - Photocopying - Display Set up - Musician Support in Green Room - Porter – movement of smaller items around the site - Manning the Car Park and assisting with visitor direction - Queue Busting at Front Reception / Activity Areas - Promoting other NMNI events - Helping to clear up event - Manning Craft activity areas / Assisting with Games and Races

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(ii) What skills/attitudes/experience are relevant to the role:	<p>Excellent communication skills Great team player as well as being able to work on own initiative Enthusiastic about good customer service This role can sometimes be physically demanding and you may be on your feet all day.</p>
(iii) What hours are required to fulfil the role:	<p>Minimum 4 hours</p>

(iv) Benefits for volunteer:	<ul style="list-style-type: none"> • Becoming part of a friendly and dedicated team • Volunteering in a beautiful and historical heritage site • Meeting people and making new friends • Improving your communication skills • Enjoying new experiences • Great personal satisfaction, since you have the opportunity to make a real difference to our visitors' experience • Travel Expenses up to £15 per day
(v) Additional points of note:	<p>A knowledge of the local area, places of interest and local road networks would be an advantage but not essential.</p>
Do volunteers work alone:	<p>Volunteers will be working as part of a team but may be required to work alone on occasion.</p>